### Monday, April 19, 2021



### Tuesday, April 20, 2021



### Wednesday, April 21, 2021



### Moccasin Trail Challenge Continues

### 7PM—9PM via ZOOM

ILR—Learn Moose Cree "L" Dialect |
Beginner's Crash Course Mondays
Register with Culture



### **Town Run**

\*\*\*\*\*

6:30PM Sessions via ZOOM

Omushkego Aski
Traditional Customs Teachings
Traditional Parenting
with Elder Annie Metat & Knowledge Keepers

### Mass 2<sup>nd</sup>-Dose Moderna COVID-19 Vaccine Clinic

For Members originally vaccinated on **March 23**<sup>rd</sup>

4PM-7PM @ Band Office Must PRE-REGISTER 705-864-0200

7PM via ZOOM
Pilates
Register with Amanda

\*\*\*\*\*

7PM—9PM via ZOOM

ILR—Learn Moose Cree "L" Dialect
Register with Culture



Thursday, April 22, 2021

Saturday, April 24, 2021

**Town Run** 



Challean Cree Health Services

Friday, April 23, 2021

Sunday, April 25, 2021

### **BINGO #'s Drawn**

**Playing for Full-Card** 

LEGEND									
	NUMBERS DRAWN THIS WEEK								
	NUMBERS DRAWN PREVIOUSLY								
В	- 1	N	G	0					
1	16	31	46	61					
2	17	32	47	62					
3	18	33	48	63					
4	19	34	49	64					
5	20	35	50	65					
6	21	36	51	66					
7	22	37	52	67					
8	23	38	53	68					
9	24	39	54	69					
10	25	40	55	70					
11	26	41	56	71					
12	27	42	57	72					
13	28	43	58	73					
14	29	44	59	74					
15	30	45	60	75					

Friendly Reminders:

Participants must
<a href="PRE-REGISTER">PRE-REGISTER</a>, BRING and
<a href="WEAR">WEAR</a> facemask for ALL

programs/activities.

Health Centre **705-864-0200** 

For the week of the April 19-25, 2021

Winter Hours Monday - Friday 8:30 AM - 4:30 PM

Please PRE-REGISTER and WEAR A
FACE MASK for the interesting/
interactive programs, activities and
events offered in our community.

### **Goose Moon**

The goose is an essential part of the Cree Community. The call of the goose is greatly anticipated and its return is a joy to the heart of people.

Participation and feedback for Activities/Events/Programs are encouraged and greatly appreciated. Submit feedback to Tracy Martin via (705)-864-0200 or

healthcarecoordinator@chapleaucreehealth.ca



## **MOCCASIN TRAIL CHALLENGE**

# WALKING CHALLENGE BEGINS: MARCH 15, 2021

WALKING CHALLENGE ENDS: April 26, 2021

Weekly Prizes available!

- Pre–Registration is MANDATORY (No late registration)
- Open to all CCFN Band and Community Members of all Ages
- FREE REGISTRATION PACKAGE

Each participant will receive a walking log to write down their steps.

Grand Prize - Complete 300,000 steps in 6 weeks

Second Prize - Complete 200,000 steps in 6 weeks

Third Prize - Complete 100,000 steps in 6 weeks

To register – Please email programfacilitator@chapleaucreehealth.ca

Please remember to include your shirt size.

### **Thank You!**

### **REMINDER to Pre-Register**



For Chapleau Cree

Band Members and Members of their household

(Age 18+)

First-Dose Date

Second-Dose Date

March 23<sup>rd</sup>, 2021 April 20<sup>th</sup>, 2021

4:00 PM-7:00 PM

(may be subject to change)

Location

Chapleau Cree Band Office — Basement Hall

BY APPOINTMENT ONLY!

Please call the **Health Centre** at **(705) 864-0200** to register for an appointment

# COVID-19









### When You've Been Fully Vaccinated

We are still learning how vaccines will affect the spread of Covid-19. After you have been fully vaccinated against Covid-19, you should continue to follow Public Health Measures – like wearing a mask, staying 6 feet apart from others, and avoiding crowds and poorly ventilated spaces – in public places until we know more.









# **MYTHS**



YOU CAN GET COVID-19 FROM THE VACCINE.

I DON'T NEED TO WEAR A
MASK AFTER I GET THE
COVID-19 VACCINE.





THE COVID-19 VACCINE ISN'T SAFE BECAUSE IT WAS RAPIDLY DEVELOPED.

THE COVID-19 VACCINE CONTAINS A MICROCHIP TRACKING DEVICE





THE COVID-19 VACCINE WILL ALTER MY DNA.

I ALREADY HAD COVID-19, THEREFORE I DON'T NEED TO GET THE VACCINE.



# FACTS



IT'S NOT POSSIBLE TO GET COVID-19 FROM THE VACCINE BECAUSE IT DOESN'T CONTAIN THE LIVE VIRUS.

IT WILL TAKE TIME BEFORE A SIGNIFICANT
NUMBER OF PEOPLE ARE IMMUNE,
THEREFORE, WEARING A MASK AND
FOLLOWING GUIDELINES NEEDS TO CONTINUE.



THE SAME PROCESS & STANDARDS APPLIED FOR THIS VACCINE AND WERE ACCELERATED TO RESPOND TO THE WORLDWIDE EFFECT OF THE PANDEMIC.

THERE IS NO VACCINE "MICROCHIP," & THE VACCINE WILL NOT TRACK PEOPLE OR GATHER PERSONAL INFORMATION INTO A DATABASE.





VACCINES THAT HAVE MRNA, WHEN INJECTED INTO YOUR BODY WILL NOT INTERACT OR DO ANYTHING TO THE DNA OF YOUR CELLS.

IT'S BENEFICIAL TO GET THE VACCINE EVEN IF YOU HAD COVID, AS NATURAL IMMUNITY (IF YOU HAVE) VARIES BY A PERSON & MAY NOT LAST LONG.



### **OMUSHKEGO ASKI**



## Way of Life & Traditional Customs Teachings

with Elder, Annie Metat & Knowledge Keepers

### CREATING A SENSE OF CALM AND BALANCE

What children learn from Grandparents & Elders stick with them Singing to the baby before birth is very important Role models of the Grandparents, Elders, Aunts, Uncles and older Siblings Being open and honest & standing up for what you believe Dances, songs and language connects you to traditions and identity

### 6:30 PM ZOOM SESSIONS REVISED SCHEDULE



Session 1: Traditional Parenting I Tues., April 20/21

Session 2: Clan, Seasonal Cycles and Grandmother Moon Teaching I Mon., April 26/21

Session 3: Rights of Passage I Tues., May 4/21

Session 4: Grandmother Teachings & Roles within Families I Tues., May 11/21

Session 5: Moss Bags & Tikinagan Teachings | May 18, 19 & 20/21

\* More information to follow on Session 4 & 5

# ZOOM WORKOUTS!

Join us every Wednesday, beginning

# March 31st at 7 PM

until April 28th

# for Pilates!

From the comfort of your own home, join us for a safe, fun and invigorating workout.

To join or sign out a chair, contact programfacilitator@chapleaucreehealth.ca

Chairs will be signed out in order of first come, first served basis, while supplies last.



Prizes will be given away by draw. 5 Grand Prizes of a \$200 Mastercard Gift Card.

Submission Deadline: April 23 - Midnight Winner Announced: April 26

To enter or for more information please contact:

Nicole Baxter
Community Participation Officer
nbaxter@nan.ca
(807)355-0427

### **Rules**

- Be from a NAN First Nation. Contest is open to all ages and members living on and off reserve.
- 2. Submit a video of yourself singing for contest.
- 3. Submit signed release form.



100 Back Street, Unit 200 Thunder Bay, ON P7J 1L2 Tel: (807) 623-8228 Fax: (807) 623-7730

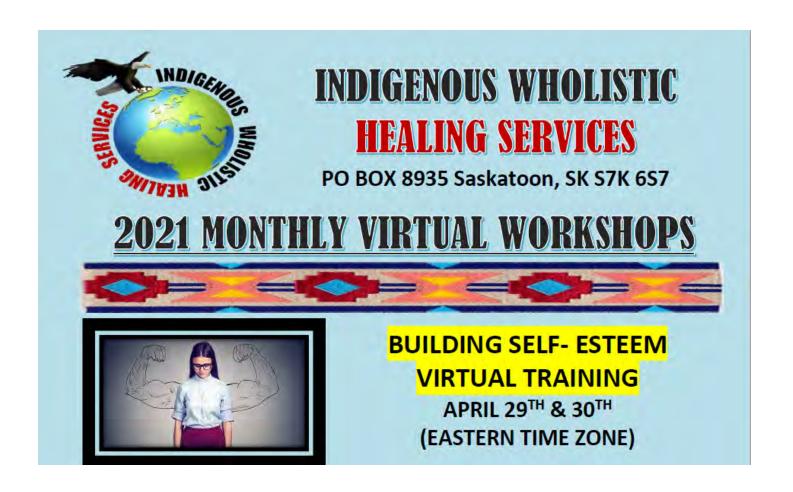
### PHOTO RELEASE FORM

I hereby grant to Nishnawbe Aski Nation (NAN) the right to reproduce, use, exhibit, display broadcast, distribute, and create derivative works of the photographed images of my chitaken, for use in connection with the activities of NAN for promoting publicizing, or explaining NAN or its activities.
This grant includes, without limitation, the right to publish such images in NAN publications as was public relations/promotional materials such as advertisements, fund-raising materials, and a other NAN-related publication.
These images may appear in any of the wide variety of formats and media now available to NA and that may be available in the future, including but not limited to print, broadcast, videotape, CROM, and electronic/online media.
Name of Participant (please print):
Name of Parent/Guardian (please print):
Parent/Guardian's Signature:
Date:

100 Back Street, Unit 200 Thunder Bay, ON P7J 1L2 Tel: (807) 623-8228 Fax: (807) 623-7730

### PHOTO RELEASE FORM

broadcast, distribute, and create derivati	(NAN) the right to reproduce, use, exhibit, display, ive works of the photographed images of me, nnection with the activities of NAN for promoting, .
	ght to publish such images in NAN publications as well ch as advertisements, fund-raising materials, and any
	e variety of formats and media now available to NAN ling but not limited to print, broadcast, videotape, CD-
Name (please print):	
Signature:	
Date:	



# **Building Self-Esteem Virtual Training**

To sign up please contact Dakota Souliere at Life's Sacred Journey

Prevention and Wellness Worker

Email: prevention@lifessacredjourney.ca

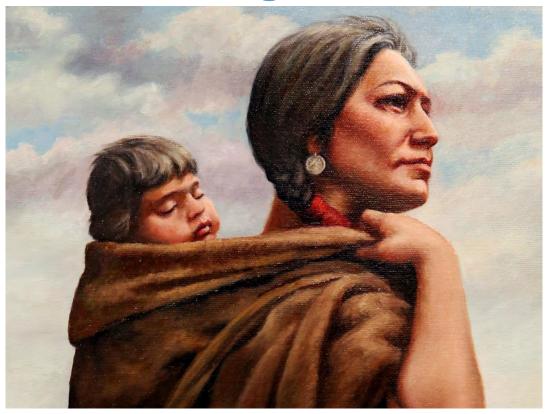
**Phone:** 705-860-0001

**Time**: 9:30am- 3pm

1 hour break for lunch



# Mother's Day Scavenger Hunt



Mothers are beautiful.

They take care of us with so much love and it is time for us to repay that LOVE!!

Today's scavenger hunt is all about your Mother!

Instead of her taking care of you, it is your turn to take care of your Mother.

(if your Mother is not around, try another Mother or a friend who you think could use some love)

Be sure to take selfies!!

Please email them to Dakota at: prevention@lifessacredjourney.ca

Finish the hunt, hand in your photos and you will be eligible for three prize draws:



1st: 150\$ Visa gift card 2nd: \$100 Visa gift card 3rd: \$50 Visa gift card



DEADLINE FOR ENTRIES: May 10th, 2021 Draw date: May 11th at 9am

Please see attached for the hunt list ©

# Mother's Day Scavenger Hunt List

- \* Take a selfie with your Mom!
- Make your Mom a tea or coffee. (any drink)
  - Give your Mom a shoulder rub.
- Write or draw a picture of why you love your Mom. (gift her the picture or your writing)
  - \* Make something special for your Mom, use your imagination :
  - Hug your Mom and tell her Thank You.
    - ❖ Do a chore.

This may be a list for today but try using these around the house to help Mom out.

\*Little acts of Kindness go a long way.\*



### STAY SAFE AND LOVE YOUR MOM

Happy Mother's Day, From the Life Sacred Journey Team.

Classes are Limited to 12 people per 2 evening session

\*More sessions to follow in near future



Please have measurements of waist, hips and height ready when registering.

Material, ribbon and sewing kits will be provided.\* Sewing machines can be signed-out for households without a -sewing machine.

\*Participants must attend Monday sessions to receive kit

# Virtual Ribbon Skirt Making Class with Dianna Ferderber

Monday, May 12th & Tuesday, May 13<sup>th</sup> ~ 6:00 – 9:00 PM

To REGISTER please email <a href="mailto:culture@chapleaucree.ca">culture@chapleaucree.ca</a>

REGISTRATION DEADLINE: 4:00 PM on Thursday, April 29, 2021



Kits will be available for pick up on

Monday, May 10<sup>th</sup> from 12:00 – 4:00 PM @ Health



## **OBJECTIVE**

The objective of the First Nations Conservation Program is to help residential, on reserve customers with the following:

- Reduce electricity consumption by making homes more energy efficient
- Improve homes' overall comfort
- Build a culture of energy conservation





















# **ABOUT THE PROGRAM**

- The FNCP is designed specifically for on-reserve homes or members residing in onreserve band-owned housing. This program provides community members living on reserve, customized energy-saving services and products.
- The FNCP is being offered to participating First Nation Communities across Ontario
- It is completely voluntary and 100% free
- Each customer works directly with an energy assessor, who recommends energysaving measures based on an assessment of their home
- A Project Lead person is identified by the First Nation to assist homeowners with this program.
- A community helper\* will accompany the assessor to ensure the customer feels at ease during the assessment

\*a member of your First Nation





## **DELIVERY PARTNER**

Your community has been selected for participation in the IESO's First Nations Conservation Program (FNCP). The IESO has partnered with the following service providers to deliver this valuable program to your community:

### First Nations Engineering Services Limited

- Overall Program Management
- Community Launches
- Applications Process
- Scheduling
- Products and Contractor
- Home Energy Assessments





# **APPLICATION PROCESS**

In order to be eligible for this program the "Participation Application" must be completed. As stated previously, this is voluntary and completely free to the homeowner. The application can be found in a location determined by the Project Lead.

- Please remember to complete all areas of the application form.
- Remember to put street address of your home and NOT your P.O. Box #.
- Type your name in signature block. We will request your physical signature when our assessment crew begins program.
- Once your application is complete, please submit online or a drop off spot identified by your Project Lead person.
- Due to the Covid-19 pandemic and keeping with safety precautions, IESO has graciously allowed us to collect applications without a signature at this time. However, we will require you to sign the application form prior to FNCP entering your home to do the assessment. Your signature can be obtained on the day of your home energy assessment.





# WHAT DO I RECEIVE THROUGH FNCP?

### **Home Energy Assessment**

- Assessment of lighting, appliance and water-heating opportunities, and when restrictions have lifted due to COVID19, home insulation assessments and for those that qualify, insulation upgrades if time allows us to do so.
- Helpful energy-saving tips
- Every home will receive no cost energy efficient product during the energy assessment







# 1. Basic Measures

On the day of the energy assessment, you will receive:

LED light bulbs\*

Smart power bar\*\*

Outdoor timer\*\*

\* Maximum cap

\*\* 1 per approved household

















If your home has an electric water heater, you qualify for:

Tank and piping wrap

Low Flow Kitchen/bath aerators

Low Flow Showerhead





# 2. Appliance Replacement

### What is Included?

During the energy assessment your current appliance will be assessed to see if you qualify for a replacement of a working but older and/or inefficient appliances with new ENERGY STAR® certified appliances of similar size

- Refrigerators\*
- Chest Freezers\*
- Window Air Conditioners
- Dehumidifiers

Kitchen stoves, laundry washers and dryers <u>are not</u> part of the program.

REMINDER: Old Freezer/Refrigerators contents must be emptied prior to delivery of any new products. Have a family member assist you in clearing your freezer/refrigerator out.



ENERGY STAR®
Certified replacement
appliances

\* Replacement appliances are available in basic white only with no added features (i.e. ice maker, double door etc.)



### Refrigerator Size Range 12 - 18.3 cu. ft.





Chest Freezer Size Range 7.2 – 15.6 cu. Ft.







ENERGY STAR®
Certified
replacement
appliances









Window A/C 6, 8 or 10,000 BTU's



Portable Dehumidifiers 22, 35 or 50 Pint



ENERGY STAR®
Certified
replacement
appliances







### **Additional Appliance Information**

- In order to receive your new energy efficient replacement, the older inefficient appliance must be taken by the appliance delivery team and properly recycled.
- All the appliances that are installed through the First Nation Conservation Program will have a one (1) year warranty. An optional extended warranty is available for a fee with supplier.
- All appliances must be emptied in order to receive your new appliances.
- If you are unable to get the food in the new appliance, try to have a family member or friend available that day to help you.
- All new appliances will be wiped down prior to installation. Any areas of the home that come in contact with our delivery team will be wiped down prior to leaving the home. All PPE will be discarded off-site.
- Due to the COVID19 pandemic, your new appliances may take up to 4 5 months for delivery after the initial energy assessment has been completed on your home.



# 3. Programmable Thermostats & Insulation Upgrades

### What is included?

All upgrades required at this point and time may not happen due to COVID-19. The health and safety of everyone is first and foremost a concern and we want to ensure everyone's safety.

Should restrictions be lifted then electrically heated homes only, may be eligible for upgrades such as:

- Insulation to basement, crawl spaces, and attics (if accessible)
- Caulking around windows, doors and attic hatches
- Programmable wall mounted thermostats for baseboard heaters and Electric Furnaces (if thermostats are already wall mounted)

### Post-Insulation Inspection

 An Energy Assessor will return to inspect the weatherization upgrades after they are completed.



Comprehensive draft proofing



# FREQUENTLY ASKED QUESTIONS

### If I rent, can I still qualify?

- Yes, you are eligible to apply
- Your landlord is required to provide consent if the measures that they own (i.e. Refrigerator) are eligible for replacement under the program.

### How much do I need to pay for the upgrades?

The Program is FREE of charge. The participant is not required to pay for any of the upgrades or installation fees.

### Is there a deadline to apply?

The deadline will be worked out between the Project Lead and FNCP Team. It also depends on the size of our territory.

### How many times will I be visited?

- There can be up to 5 home visits depending on the upgrades you qualify for:
  - Home Assessment Basic upgrades will be installed
  - Appliance Replacement Scheduled at a later date
  - Thermostat Replacement To Be Determined if restrictions lifted.
  - Insulation Upgrades To Be Determined if restrictions lifted.
  - Post Weatherization, if applicable.



# **HEALTH AND SAFETY – DUE TO PANDEMIC**

We want to remind all our homeowners again, that we will take the following precautions when entering your home. The FNCP wants to protect our homeowners along with our assessment crews.

- All individuals entering the home will be required to wear Personal Protective Equipment (PPE) which would include: masks, face shield, gloves.
- All areas of the home that will be touched by the assessment crew will be sanitized upon entry and exit.
- We ask that the everyone maintains the 6 foot social distancing at all times while we are in the homes.
- All PPE will be changed after exiting each home and disposed of off-site properly.



 When a signature is required by the homeowner, the tablet and pen will be sanitized before and after.





## What Kind of Timeline Can I Expect?

Typical Implementation Schedule for 100-200 Homes

Task		N	<b>I</b> ontl	ı 1			M	[ontl:	12			M	[ontl	13			N	[ontl	ı 4			N	[ont]	ı 5			M	ontl	ı 6	
Week	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Community Launch																														
Application Procress																														
Home Energy Assessments																														
Appliance Order																														
Programmable Thermostats									*	*	*																			
Insulation retrobits												*	*	*	*															
Appliance Delivery																														
Post-Weatherization																					*	*	*	*						
* If applicable																														







### All homes on the First Nation qualify for the FNCP.

For those community members located off-reserve, there are other programs available through the IESO and can be found on the IESO website, <a href="www.ieso.ca">www.ieso.ca</a>

The application is a 6-page application form that requires a full name, physical street/road address (no PO Box #'s), a working telephone number, the applicant's signature and the date they applied.

A Project Lead Person has been identified by your First Nation. They are available for any questions or concerns you may have.





Applications are made available on the First Nation website / email / by mail out to the community.

Returning completed applications will be essential as well and will be arranged with the help of the Project Lead.

- Applications can be submitted via a safe drop off location for community members.
- Community members having access for a fax machine can fax them to the Project Lead.
- Community members can email the completed applications back to the Project Lead who will forward them to FNESL.
- There is a telephone number on the application form should anyone require additional information or have any questions.
- There will be a deadline for completed applications to be turned in. This will be determined prior to the community launch. We expect to have a two week period for accepting applications.
- The next few slides will break down the application that homeowner must complete.





# SECTION 1: YOUR (PARTICIPANT) INFORMATION

Age of Home:			First Nation:
First Name:			Last Name:
Street Address (Ho	me): <b>*</b>		Apartment/Unit Number:
City/Town:			Postal Code:
Phone Number:**			Email Address:
You:	□ Own	□ Rent/Lease (non-Band housing)	□ Rent/Lease (Band-owned housing)

\* Must be a street address. No P.O. Box numbers

\*\* Must be completed with working telephone number. If no phone, please include a contact number. Please identify if text only.





# **SECTION 2: HOME INFORMATION**

### What best describes your home:



Fully Detached is stand alone house

Semi Detached - could be a store with home inside

Only homes that are heated by electricity are eligible to receive the programmable thermostat, draftproofing or insulation. Only homes that have electric water heating are eligible to receive the efficient low flow showerheads, low flow areators, hot water tank pipe insulation and hot water insulation.



# MIDDLE SECTION: GENERAL TERMS

### Participation Agreement First Nations Conservation Program Independent Electricity System Operator

Participant (full name):	_
Participant address:	
Unit number:	
City/town:	
Postal code:	

The First Nations Conservation Program ("FNCP" or the "Program") provides qualifying individuals with the opportunity to have an in-home energy assessment and, if approved, one or more eligible energy efficiency measures installed at no cost. The Program is being funded and administered by the Independent Electricity System Operator ("IESO").

To participate in this Program, the individual noted above must: (1) be an on-reserve First Nation individual who owns, rents, or leases an eligible residence and (2) read and accept this Participation Agreement (the "Agreement").

If you have questions about the Program, including the energy assessment, or the installation of an eligible energy efficiency measure, please e-mail **fncp@fnesl.ca** or call **1-844-349-8972**.

#### **GENERAL TERMS AND CONDITIONS**

Remember orange area must be completed by homeowner. Continue reading in the actual application form. This section outlines general terms and conditions. Our next slide highlights the signature page.





# FINAL SECTION: SIGNATURE

Participant Name (please print):	
Participant Signature:	
Date (YY/MM/DD):	

This is the final process in the application process. The homeowner must sign document. Since we are doing things differently since the pandemic, your typed signature is acceptable when first submitting.

When your home is assessed by our Assessor, you will then be required to physically sign the document.



# FREQUENTLY ASKED QUESTIONS

### If I rent, Can I still qualify?

- Yes, you are eligible to apply
- Your landlord is required to provide consent if the measures that they own (i.e. Refrigerator) are eligible for replacement under the program

### How much do I need to pay for the upgrades?

The Program is FREE of charge. The participant is not required to pay for any of the upgrades.

### Is there a deadline to apply?

You have approximately 5 weeks from the launch date to apply

### How many times will I be visited?

- There can be up to 6 home visits depending on the upgrades you qualify for:
  - Home Assessment Basic upgrades will be installed
  - Appliance Replacement Scheduled at a later date
  - Insulation Upgrades Electrically heated homes will be assessed and scheduled for upgrades





# **THANK YOU!**

# Please forward any questions to:

**Peggy Domingue** 

**Economic Development** 

Email: edo@chapleaucree.ca

Phone: 705-542-6276

Cheryl MacDonald

Administrative Assistant

Email: reception@chapleaucree.ca

Chapleau Cree First Nation 828 Fox Lake Road PO Box 400 Fox Lake Reserve Chapleau, ON, POM 1KO







### PARTICIPANT APPLICATION

Complete this Participant Application if you are interested in participating in the First Nation Conservation Program (FNCP) for your home. If you rent or lease your home, you must submit obtain the consent of your landlord if any of the landlord-owned appliances are eligible for replacement under the FNCP, or if your home qualifies to receive insulation or a programmable thermostat.

If you need assistance completing this form, please contact fncp@fnesl.ca or 1-844-349-8972.

Completed forms should be submitted to: First Nations Conservation Program via email at <a href="mailto:fncp@fnesl.ca">fncp@fnesl.ca</a> or by fax: 519-445-4254.

### 1. Your (Participant) Information:

Age of Home:				First Nation:						
First Name:				Last Name:						
Street Address (H	lome):			Apartment/Unit Number:						
City/Town:				Postal Code:						
Phone Number:				Email Address:						
You:	□ Own		t/Lease (non- nd housing)							
	Information:	ur home:								
□ Fully detached □ Semi detached □ Row house		□ Mobile home	□ Multi-unit low rise (up to 3 storeys)	- Apartment in high-ric						
What type of heating do you have:			□ Electric	□ Natural o	gas	□ Other				
What type of v	water heating	do you have:	□ Electric	□ Natural g	gas	□ Other				

Only homes that are heated by electricity are eligible to receive the programmable thermostat, draftproofing or insulation. Only homes that have electric water heating are eligible to receive the efficient showerheads, aerators, hot water tank pipe insulation and hot water tank insulation

### Participation Agreement First Nations Conservation Program Independent Electricity System Operator

Participant (full name):	
Participant address:	
Unit number:	
City/town:	
Postal code:	

The First Nations Conservation Program ("FNCP" or the "Program") provides qualifying individuals with the opportunity to have an in-home energy assessment and, if approved, one or more eligible energy efficiency measures installed at no cost. The Program is being funded and administered by the Independent Electricity System Operator ("IESO").

To participate in this Program, the individual noted above must: (1) be an on-reserve First Nation individual who owns, rents, or leases an eligible residence and (2) read and accept this Participation Agreement (the "Agreement").

If you have questions about the Program, including the energy assessment, or the installation of an eligible energy efficiency measure, please e-mail <a href="mailto:fncp@fnesl.ca">fncp@fnesl.ca</a> or call 1-844-349-8972.

### **GENERAL TERMS AND CONDITIONS**

- 1. You represent and warrant that you:
  - a. meet the eligibility requirement set out above;
  - if you are a tenant, have the consent of the landlord to install eligible energy efficiency measures (including by replacing previously installed equipment); and
  - c. will comply with all of the terms and conditions of this Agreement.
- 2. You represent and warrant that you have not received any energy efficiency measures or incentives through another conservation program in Ontario related or similar to the energy efficiency measures that will be installed pursuant to this Program.
- 3. You agree to participate in any follow up surveys, studies, audits, evaluations or verifications conducted by the IESO or its service providers in connection with the Program, including for the purpose of proper administration, monitoring and verification of these Terms and Conditions or evaluation of the Program. You also agree that, upon receiving reasonable notice, you will provide to the IESO or its service providers reasonable access to your premises and any of your records related to the Program for the purposes of auditing and evaluating the Program and verifying that the applicable energy efficiency measures have been installed.
- 4. You authorize IESO's service providers to enter your residence to:
  - a. conduct an energy assessment;
  - install one or more eligible energy efficiency measures;
  - c. if required, undertake at a later date, an evaluation and verification of the Program including the installation of eligible energy efficiency measures.

- 5. "Environmental Attributes" are potential entitlements that may arise in respect of decreased environmental impacts from the installation of FNCP measures. Examples of Environmental Attributes include instruments such as offsets or credits created under governmental greenhouse gas or other environmental programs. Currently, the IESO is not aware of any such entitlements in respect of the FNCP measures. In the event that any such entitlements currently exist or may arise, you agree that the IESO has the right to any such entitlements that are associated with equipment the IESO has funded under the FNCP. You acknowledge and agree that all right, title and interest in and to all benefits or entitlements associated with decreased environmental impacts now or in the future, direct or indirect, arising as a result of, relating to or in connection with the electricity savings, demand savings or natural gas savings for which the eligible energy efficiency measures have been provided, and the right to quantify and register these, including without limitation, any energy efficiency certificate, renewable energy certificate, credit, reduction right, offset, allocated pollution right, and emission reduction allowance (collectively, the "Environmental Attributes") are hereby transferred and assigned, or to the extent transfer or assignment is not permitted, held in trust in favour of the IESO. The IESO shall be entitled, unilaterally and without your consent to deal with such Environmental Attributes in any manner it determines. You further acknowledge and agree that the IESO may direct you to take such actions and do all such things necessary to certify, obtain, qualify and register with the relevant authorities or agencies such Environmental Attributes for the purpose of transferring, assigning, or holding in trust, such Environmental Attributes to and for the IESO. You shall comply with any such directions, and will be entitled to reimbursement of the cost of complying with such direction, provided that the IESO, acting reasonably, has approved such cost in writing prior to the cost being incurred by you. Notwithstanding the foregoing, you may market, report and publish the environmental benefits and savings results associated with participation in the Program.
- 6. Neither IESO nor any of their respective service providers, agents, officers, directors, employees, affiliates and such affiliates' respective officers, directors or employees (collectively "Representatives") will be liable for any injury, damage or loss to persons or property, including without limitation any economic loss, loss of goodwill, loss of profit or any direct, indirect, special or consequential damages, and any costs, losses, expenses, fines, liabilities, obligations, actions, causes of action, suits, proceedings, debts, penalties and demands arising there from or connected herewith, of any nature or kind whatsoever, arising from or related to: (i) the energy assessment; (ii) the supply, installation or use of eligible energy efficiency measures, whether installed in accordance with the manufacturer's instructions or otherwise; (iii) the evaluation and verification of the Program; or (iv) any actions, omissions, negligence or misconduct by IESO or their respective Representatives or any contractor who delivers, installs, evaluates and verifies the eligible energy efficiency measures, and you hereby release IESO and their respective Representatives of, from and against any of the foregoing.
- 7. Neither IESO nor any of their respective Representatives make any representation or guarantee as to any actual electricity, gas or financial savings that will result from your participation in the Program; actual savings will vary and will depend on a variety of factors. Without limiting the generality of the foregoing, you acknowledge and agree that: (i) participation in the Program is based upon your own assessment of the Program and not on any reliance on anticipated or projected results, and that such participation may not result in

the achievement of any electricity or gas savings or demand savings, which are expressly disclaimed by IESO; (ii) you have independently assessed the implications of installing the eligible energy efficiency measures at your residence and accept same; (iii) the eligible energy efficiency measures are intended for use only as directed and improper use may result in injury or damage; and (iv) neither IESO nor any of their respective Representatives accept any responsibility or liability for the acts or omissions of the manufacturer of the eligible energy efficiency measures, including any collection, use, disclosure or other processing of any personal information. Except as specifically set forth or referenced in this Agreement, IESO disclaim all representations, warranties and conditions, express, implied, statutory or otherwise, regarding any matter, including any implied warranties or conditions of quality, workmanship, safety, legal compliance or fitness for a particular purpose as to the eligible energy efficiency measures supplied and/or installed in connection with the Program.

- 8. This Agreement will enure to the benefit of and be binding on you and IESO and each party's heirs, representatives, successors and permitted assigns. This Agreement may not be assigned by you to another person except with the prior written consent of IESO, which consent may be unreasonably withheld or delayed.
- 9. Both you and IESO will comply, in all material respects, with all laws and regulations required to be complied with in the performance of their respective obligations hereunder.
- 10. All obligations of both you and IESO which expressly or by their nature survive termination or expiration of this Agreement shall continue in full force and effect subsequent to and notwithstanding such expiration or termination and until they are satisfied or by their nature expire.
- 11. No waiver of any term or condition is valid unless in writing and signed by both you and IESO, and will be limited to the specific situation for which it is given. No amendment or modification to this Agreement shall be valid unless set forth in writing and signed by both you and IESO.
- 12. This Agreement sets forth the entire agreement and understanding between you and IESO relating to the Program.
- 13. This Agreement will be governed by and construed in accordance with the laws of the Province of Ontario and the laws of Canada applicable therein.

#### FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY

### **IESO's Legal Authority to Collect Personal Information**

1. IESO is a not-for-profit corporation without share capital established under the *Electricity Act*, 1998. The *Ontario Energy Board Act*, 1998 and sections 6(1)(i) and 6(1)(p) of the *Electricity Act*, 1998 give IESO the authority to collect and use personal information about a participant, other members of the participant's household and the household's energy-related activities. IESO complies with the privacy protection rules contained in Ontario's *Freedom of Information and Protection of Privacy Act* ("FIPPA").

### **Purpose for Collection**

- 2. IESO will collect and use information about you and members of your household in order to:
  - a. administer the Program;
  - b. conduct an energy assessment to identify eligible energy efficiency measures that may be installed at your residence;
  - c. communicate with you;
  - d. evaluate the impact of the Program, including the calculation of greenhouse gas emissions reductions for both natural gas and electricity savings; and
  - e. develop and implement other energy efficiency and greenhouse gas reduction programs.

#### **Information Collected**

- 3. Information for this Program is primarily collected directly from you, the participant, by IESO or its service provider, such as when you apply for the Program or during the energy assessment. Information collected includes: your name; number of household residents; address; contact information; type of heating and water heating equipment, including age and efficiency; availability of Wi-Fi; thermostat type; age of home; building type and condition; past participation, and potential future interest in, conservation or demand side management programs.
- 4. To assess your eligibility to receive eligible energy efficiency measures under this Program, we may collect from the operators of other energy conservation programs in Ontario information about your participation in such programs. Similarly, we may disclose information about your participation in this Program to the operators of other energy conservation programs in Ontario so that they can assess your eligibility to receive an incentive under their programs.
- 5. We may follow up with you after the installation to get your views and opinions of the Program or to evaluate and/or audit the Program.
- 6. If you contact one of our call centres, we will collect the information you disclose to us so that we can respond to your questions or comments. We may make an audio recording of your call for quality control purposes.

### **Sharing of Personal Information with Third Parties**

7. IESO may disclose information about you and your participation in the Program for regulatory or audit purposes or otherwise as permitted by law, including to the Ministry of Energy.

### **Participant's Privacy Choices**

- 8. You can make the following choices in relation to the Program:
  - a. whether to participate in the Program;
  - b. based on the results of the energy assessment, which eligible energy efficiency measures you would like to receive subject to availability; and
  - c. whether you wish to receive updates and information from the IESO, including by email, regarding other energy efficiency programs.

### Access to and Correction of Personal Information

9. IESO will, upon written request, provide you with access to your personal information collected by IESO or on IESO's behalf and an opportunity to request that IESO update or correct information that is demonstrated to be inaccurate. These rights are subject to certain exemptions under FIPPA, such as when disclosure would reveal someone else's personal information.

### **IESO Privacy Contact Information**

10. If you would like to access, update or correct personal information, or if you have any questions or concerns about IESO's privacy practices, your personal information or the administration of the FIPPA, you may contact IESO at:

Independent Electricity System Operator

Attention: Privacy Officer

120 Adelaide Street West, Suite 1600

Toronto, ON M5H 1T1 Phone: 416-969-6277 Fax: 416- 969-6383 E-mail: privacy@ieso.ca

For information about IESO's general personal information practices, you may access IESO's privacy policy at <a href="https://www.ieso.ca/en/privacy">www.ieso.ca/en/privacy</a>.

	I have read, understand, and agree to the terms and conditions of this Agree including the processing of my information as set out above.	eement,
Pai	cipant Name (please print):	
	Participant Signature:	
	Date (YY/MM/DD):	